

## CYLONIX 1 Year Warranty

Technologie Cylonix (hereinafter "CYLONIX") warrants that, if within one (1) year from the date of purchase, the product fails due to a defect in material or workmanship, CYLONIX will repair if possible or replace it free of charge. CYLONIX reserves the right to update any unit returned for repair and to change or improve the design of the product at any time without notice.

CYLONIX WILL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES TO PURCHASER, OR ANY OTHER PARTY, FOR ANY LOSS, DAMAGE, INJURY OR EXPENSE OF ANY KIND OR NATURE CAUSED DIRECTLY OR INDIRECTLY BY THE PRODUCT OR THE FAILURE OF THE PRODUCT TO OPERATE PROPERLY.

THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES. ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY AND THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY MODIFIED TO EXIST ONLY AS CONTAINED IN THIS LIMITED WARRANTY, AND SHALL BE OF THE SAME DURATION AS THE WARRANTY PERIOD STATED ABOVE.

The warranty does not apply to: (a) damage caused by accident, abuse, in handling, dropping; (b) acts of God; (c) units which have been subject to unauthorized repair, opened, taken apart or otherwise modified; (d) damage due to liquid contamination.; (e) damage due to incorrect connection, connection to faulty equipment or connection to faulty or incorrect power supplies; (f) units not used in accordance with directions; (g) damages exceeding the cost of the product; (h) depreciated or loss of charge time; (i) the finish on any portion of the product, such as surface scratches and/or weathering, as this is considered normal wear and tear; (j) damage in transit as a result of inadequate packaging or protection.

Warranty service is available by mailing postage prepaid to the authorized service facility provided. Warranty does not cover the cost of postage to send the product in for service. Purchaser is responsible for safely sending the product to repair facility. Please be sure to wrap the product securely when mailing to avoid shipping damage. A valid copy of the original invoice and a Return Merchandise Authorization (or RMA) is required for all warranty services. Contact CYLONIX to obtain an RMA before returning any product for warranty repair or replacement.

[Note that all products sold in the Province of Quebec, Canada, are covered by a default *Legal Warranty*. For more information go to the following website: [http://www.opc.gouv.qc.ca/webforms/SujetsConsommation/MeublesElectromenager/Meubles/Garantie\\_en.aspx](http://www.opc.gouv.qc.ca/webforms/SujetsConsommation/MeublesElectromenager/Meubles/Garantie_en.aspx) ]